

OurRef: CM:RW:  
**REPLY TO WYONG OFFICE**  
Solicitor: Catherine Martin  
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YourRef:

Solicitors & Attorneys  
**CBD LAW**  
Incorporating V Ranzetta & Co.

27 May 2009

To whom it may concern,

**RE: LOAN CLOSER**

I am a first time user of Loan Closer. I have found the system to be reliable and effective for the fact that there are no lost papers, no mismanaged phone calls and reminders. You know exactly what is happening on your matter and where the people you are working with are up to also.

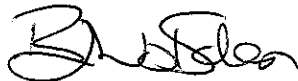
I particularly liked the feature where the date, time and messaging history was displayed so that all previous correspondence was available for viewing.

The matter I have worked on went through so smoothly. I received automated emails with the information that was received in Loan Closer and I believe if all banks, credit unions and the like adopted this system there would be fewer delays in settlements.

Thank you for introducing it to our firm and we hope to have more matters using Loan Closer in the future.

If you have any questions please do not hesitate to contact me.

**Yours Faithfully**  
**CBD LAW**



**REBECCA WOLFENDEN**  
**CONVEYANCING SECRETARY**